

How to reach us

We encourage you to contact us whether you're a patient in need of service, a member with a suggestion or request, or an individual looking for general information about the Association.

If you are a patient requesting information or support services and are unfamiliar with the Association, please [read more about our Services](#) .

To recommend a physician or other health care provider

One of the most requested services is Physician Referral. Depending on your needs, we can provide one or more names of physicians or other health care providers who have been recommended by other patients.

We are always looking for health care provider information to add to our database. If you wish to recommend a physician or other health care provider who has helped you, please fill out our online [Provider Recommendation Form](#) . Alternatively, you may download and print the more detailed [Health Care Provider Information Questionnaire](#) , fill in as much information as you know, and mail it in to the address at the top of the form.

Information you provide will be used to assist other patients. This is a very important way that you can help.

Contact Us Online

You are welcome to submit questions, comments, and requests online. Although we do our best to respond as quickly as possible, requests are handled by patient volunteers so it may be a day or two before you receive a response.

[Contact us online](#)

Mailing address

To reach us by mail, please use the following address:

Mass CFIDS/ME & FM Association
P.O. Box 690305
Quincy, MA 02269-0305, USA

This e-mail address is being protected from spambots. You need JavaScript enabled to view it

Information line

In addition to our On-Line Contact Us feature, our "INFORMATION LINE" serves as a gateway for access to Association services and support. When you call the Information Line, you will hear a message that explains how to reach the Information Line Volunteer of the day.

Information line: (617) 471- 5559